



MATTER CONNECT

Quick Setup

1

Before you begin

Make sure your Zimi devices and Cloud Connect are already set up. (All devices and your Matter Controller should be connected to the same Wi-Fi network.)



2

Power it on

Open the app for your Matter Controller - for example Apple Home.



3

Add your Matter Connect

Select "Add New Device" in the corresponding app and scan the Matter QR code on the bottom of the Matter Connect.



4

Almost there

Please wait while the device is added. The STATUS light will turn WHITE once setup is complete.



5

Syncing in progress

This may take a few minutes and once completed, all your Zimi devices will appear.



STATUS light



USB POWER input

RESET button
(hold to reset)

Need some help?



Try resetting the Matter Connect by holding the reset button for 10 seconds.



Then restart your Matter Controller and attempt the setup process again.



Zimi support for more assistance

Scan the code to visit support.zimi.life or e-mail support@zimi.life

STATUS light



BLUE

Device is ready to pair with a Matter enabled Home Hub app.



WHITE

Device is connected or syncing.



WHITE BLINKING

The device is not connected, please check your internet connection.



PURPLE BLINKING

Updating the firmware.



RED

A fault is detected, try turning the power off and then back on.



OFF

Please check the device is plugged in and powered.

Manufacturer's Warranty.

This product has been manufactured to the highest quality standards. This product is warranted to the original purchaser and is not transferable. The product is guaranteed to be free from defects in workmanship and parts for a period of 1 Year from the date of purchase. Defects that occur within this warranty period, under normal use and care will be repaired, replaced or refunded. The benefits conferred by this warranty are in addition to all other rights and remedies of the consumer under a Commonwealth, State and Territory laws in relation to the goods or services to which this warranty relates and Australian Consumer Law. Risk in regard to the product to be repaired shall at all times remain with the Purchaser. The warranty is given on the condition that the product to which it applies is used for the purpose and in the manner intended by its construction and for no other purposes whatsoever. Zimi Ltd shall not be responsible for damage of any kind, caused by accidents, power surges, electrical storm damage, incorrect power current, infestation (vermin or insect), incorrect installation, incorrect electricity or plumbing installation, improper use of controls or failure to use the unit in accordance with the operating instructions, general misuse or abuse or from normal wear and tear. Any attempt by an unauthorised person to repair or tamper with the equipment shall render the warranty null and void. Goods presented for repair under this warranty may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. Zimi Ltd's liability under this warranty is limited to the replacement and/or repair of the defective parts within the warranty period and does not extend to installation or removal of the product. Acceptance of liability by Zimi Ltd contained herein is to the exclusion of any other remedy whatsoever and howsoever arising in respect of any equipment to which it applies. **Proof of Purchase.** Please keep your purchase docket or receipt as proof of purchase and as proof of the date on which the purchase was made. The purchase docket or receipt must be presented with the warranty when making a claim under this warranty.

Failure to produce documentary

proof of the date of original acquisition by the original

Purchaser will result in a charge being levied for work done, labour and parts supplied. Likewise a charge will be made for any calls following warranty claim where no fault is found with the unit. **Service during the**

warranty period. The first point of contact for product issues is the place of purchase. The product must be returned to the original place of purchase for product repair, replacement or refund. Please ensure the product is properly packaged so as to ensure that no damage occurs to the product during transit and make sure that you have included an explanation of the problem. In the event of goods requiring repair under manufacturer's warranty the owner is responsible for the cost of transportation. Should the goods be found to be in sound working order the owner might be charged a fee. This warranty is given by Zimi Ltd, 14 Millennium Circuit, Helensvale, QLD 4212.

Safety Warnings. Young children should be supervised to ensure that they do not play with the unit. Do not install the product in a location where water will splash onto it. Do not install outdoor where it could be exposed to water or moisture (indoor use only). **Trademarks.** Zimi and their respective logos are registered trademarks of Zimi Ltd. MATTER is developed by the Connectivity Standards Alliance™. This brand, related logos, and marks are trademarks of the Alliance, all rights reserved. App Store is a service mark of Apple Inc., registered in the U.S. and other countries.

Copyright © 2025 Zimi Ltd. All rights reserved.



14 Millennium Circuit,
Helensvale QLD 4212 Australia.
www.zimi.life